



Building Partnerships 2019

The 7th Annual
MNPHA Conference



CONFERENCE REGISTRATION GUIDE

November 18 and 19, 2019

Canad Inns Destination Centre Polo Park
1405 St. Matthews Ave, Winnipeg, MB
mnpa.com/conference





How to Register?

Register for the full conference or either day as your schedule permits. You do NOT need to pre-select from the concurrent educational sessions - attend the sessions that interest you most each day.

Register online at mnpha.com/conference. You can pay online as soon as you register, or send a cheque after registration. For group registration, speakers and sponsors, or if you have any difficulties with registration, you can call 204-797-6746 or e-mail execdir@mnpha.com

We look forward to seeing you in Winnipeg for 2 days of learning, skill-building and networking.

New this year!

Group Discounts:

If more than one person is attending from your organization, your first attendee pays the full registration fee; any additional person from the same organization attends for half price.

Emerging Professional Discounts:

If this is your first MNPBA conference and you can demonstrate financial need, you may qualify for an Emerging Professional conference discount. Available first come, first served, inquire today!

Registration Fee (per person, GST applicable)

	MNPBA Member	Non-Member
Full Conference	\$350	\$500
Full Conference, additional from same organization	\$175	N/A
One-day only	\$250	\$325
Add-on: Nov 18 Dinner	\$35	\$35

Includes:

Nov 18: 8:30am - 5:45pm (includes breakfast, lunch, coffee break, 1 drink ticket for formal networking event)

Nov 19: 8:15am - 3:15pm (includes breakfast, coffee break, Spirit of Housing Awards luncheon, and Ice Cream Social)

**Register by September 1, 2019
to be entered into a draw to win a tablet!**

Cancellation Policy

A refund, minus a processing fee of \$35, will be provided for cancellations received in writing no later than November 4, 2019. No refunds will be issued after November 4, 2019. Substitutions are permitted up to November 12 at no cost. All refunds will be issued after the conference during the week of December 2, 2019.

Venue and Accommodation

Canad Inns Polo Park is conveniently located minutes from the Winnipeg International Airport and provides complimentary airport shuttle transportation. Free parking is available.

The registration fee does not include accommodation. The group rate for a Standard Room is \$125/night and for Suite is \$139/night. You must reserve by October 20th, 2019 to guarantee a room. To reserve, call (204) 775-8791 and provide the following group name or number:

Group Name: MB Non-Profit Housing Association

Reference Number: 370541

For more information, please visit canadinns.com/stay/polo-park/guest-rooms

Thinking of becoming a member?

Please visit mnpha.com/membership to take a look at the benefits of becoming a member, as well as our *Membership Guide*. For housing provider members, your membership fee is a base fee (\$200-400) plus \$0.50 per unit. Associate Member membership for businesses, government agencies, and non-profit organizations that do not own/manage housing is \$350. Individual and Developing Non-profit membership options are also available.

Membership Benefits Overview

- 1 Reduced fee for conference and workshop registration
- 2 Group savings through our Partnership Programs (Health Benefits, HR services, preferred pricing, grants)
- 3 Complimentary advertising via MNPCHA communications platforms (opportunities board, newsletter, website, and social media)

Additionally, for Associate Members:

- 4 Access to an exclusive print directory of MNPCHA housing-provider members
- 5 Advertising and discounted trade show opportunities (complimentary advertising in monthly newsletter up to twice per year)



Conference at a Glance

Monday, November 18, 2019

Time	Event	Session Name
8:30am	Conference Registration	
8:30-10:00am	Breakfast, Networking, and Trade Show	
10:00-10:45am	Conference Opening	
10:45-12:00pm	Keynote: Adrienne Alford-Burt	
12:00-1:00pm	Lunch	
1:15-2:45pm	Concurrent Sessions #1	Board Governance Basics
		Resources for Tenants: Health, Wellness, and Income Supports
		Strategy, Governance, and Community Housing
		Getting Started on Capital Reserve Planning
	Refreshment Break	
3:15-4:15pm	Concurrent Sessions #2	Board Bylaws and Policies
		Partnering with Community to Deliver Social Housing
		Urban Reserves/Indigenous Economic Development Zones and Housing
		Isolation and Loneliness
4:30-5:45pm	Meet the Members: Formal Networking	
	Transportation to Torque Brewing	
6:30-9:00pm	Dinner (\$35)	

Trade Show

Tuesday, November 19, 2019

Time	Event	Session Name
8:15am	Breakfast	
9:00-10:15am	Keynote: Stéphan Corriveau	
	Refreshment Break	
10:45-12:00pm	Concurrent Sessions #3	Diversifying Revenue While Preserving Mission and Values: The case of Namerind Housing Corporation
		Addictions Resources and Supports
		Understanding the Employment Relationship: HR 101 for Managers
		Assessing and Acting on Accessibility
12:15pm	Spirit of Housing Awards Luncheon	
1:15-2:30pm	Concurrent Sessions #4	Financing Housing Renewal and Development
		Beyond the Note Under the Door: Conflict Resolution for Managing Successful Tenancies
		Human Rights and Housing
		Municipal Resources for Community Housing
2:30-3:15pm	Ice Cream Social	

 Board Governance

 Tenant Health and Wellness

 Asset Management

 Future of the Sector

 Operations

**Sessions are subject to change.*

Keynote



Monday 10:45AM-12:00PM



Designing and Operating a Place that Promotes Meaning as People Age

A **drienne Alford-Burt**

Executive Director, The Village, Langley, BC

The Village, located in Langley BC, is a senior community specializing memory care and dementia support. They believe that the human desire to thrive does not diminish with age or dementia. At The Village, meeting residents' basic physical needs is just the beginning. Keeping them connected to family, and finding a sense of place in a community is essential. By providing care through genuine, two-way relationships and focusing on the possibilities within each resident, The Village helps them live a life of fun, laughter, love and joy - a full life.

Adrienne will speak about the vision of The Village, and designing homes and services in a way that modernizes health operations, enables social-relational models of care, and facilitates cultural transitions for seniors. Adrienne has led large local and regionalised health operations in British Columbia, serving older adults of varying abilities since 2008.



Tuesday 9:00AM-10:15AM



**Voices for Community Housing:
Advocating and Mutualizing Support
as a Sector to Achieve *Housing for All***

S **téphan Corriveau**

Executive Director, The Community Housing Transformation Centre

Stéphan has been promoting social justice and the right to housing for 30 years, including as the Past President of the Canadian Housing and Renewal Association (CHRA), and previous Executive Director of the Quebec Non-Profit Housing Network (RQOH). His leadership role at the Community Housing Transformation Centre will serve as an important tool to assist housing organizations in exploring and implementing alternative business models. Stéphan will speak about the challenges on the horizon, and sustaining our sector's successes through housing associations.

Networking Opportunities

Trade Show - Monday 8:30AM-4:30PM (1 Day Only)

Many of our associate members and service-providers partners will be on hand to demonstrate products and share news about the services they offer, ranging from paint and roofing, to insurance and building security. It is a great way to learn about the latest services that can save you time and money to provide better housing! This year, our trade show booths will be set up right outside of conference rooms to maximize engagement opportunities. Booths are \$300 for members or \$500 for non-members (GST applicable).

Meet the Members - Monday 4:30PM-5:45PM

After the afternoon sessions, we will host a formal networking event from 4:30-5:45pm. With fun icebreaker activities, wine and cheese, you will meet your colleagues both professionally and personally.

Networking Dinner - Monday 6:30PM-8:30PM (ticket required)

After a full day of activities, we will enjoy a delicious buffet dinner at Torque Brewing and continue the conversations. It will be a fun, casual night to celebrate the camaraderie with fellow colleagues and get to know each other. Shuttle bus service and free parking are available.

Location: Torque Brewing. Approximately 10 minutes drive from the Conference Centre.
330-830 King Edward St, Winnipeg, R3H 0P4

Caterer: Chew Restaurant  Chewwpg

Advance Registration is required. The price is \$35 including a buffet dinner and 1 drink ticket.



Don't forget to specify your dietary restrictions during online registration!

Concurrent Session #1

November 18 1:15 - 2:45

Session	Summary	Speakers
Board Governance Basics	Are you a new board member, or do you want a refresher on board governance? This session will describe the roles and responsibilities of a board of directors, and the fundamentals of board governance.	Rolande Kirouac, <i>High Achievement Training</i>
Resources for Tenants: Health, Wellness, and Income Supports	Participants will visit health and wellness resource tables for brief presentations and a chance to ask questions in a small group setting. There will be 5 resource tables available, participants are able to visit 3 in the 90 minute session.	<i>WRHA Home Care WRHA Health Outreach and Community Supports WRHA Healthy Aging Resource Team Independent Living Resource Centre Rent Assist</i>
Strategy, Governance, and Community Housing	Board members, and managers of organizations who have recently purchased or partnered to manage Manitoba Housing assets will discuss their process of engaging in community delivery.	<i>Bethania Group Villa Heidelberg SAM Properties</i>
Getting Started on Capital Reserve Planning	Capital reserve planning may seem daunting, but is essential for the future of your asset. Hear about the basics and purpose of capital planning, how to get started, and how to use a plan once you have it.	Leo Camirand and Harmon Livingston, <i>HLC Consulting</i> <i>Fred Douglas Place</i>

Concurrent Session #2

November 18 3:15 - 4:15

Session	Summary	Speaker
Board Bylaws and Policies	Policies formalize an organization's values, help to manage risk, and define how it will act. This session will discuss the basics of board policies, and provide an easy-to-follow process for creating policies for your board.	Rolande Kirouac, <i>High Achievement Training</i>
MB Housing's Community Delivery Agenda and Strategic Planning for Non-Profit Housing Boards	Manitoba Housing and Toronto Community Housing have both been engaged in partnering with the non-profit sector to either sell or transfer management of their assets. Hear from representatives from The City of Toronto, Toronto Community Housing, and Manitoba Housing on their experiences and future plans.	Jenn St. Louis, <i>City of Toronto</i> Lindsay Viets, <i>Toronto Community Housing</i> Carolyn Ryan, <i>Manitoba Housing</i>
Urban Reserves/ Indigenous Economic Development Zones and Housing	Comprising a 64-hectare parcel deep within an affluent area of the city, Kapyong Barracks will be a unique and practical test of reconciliation. Learn what the plans are for housing on this major new development in Winnipeg.	TBC
Isolation and Loneliness	This panel will help attendees understand isolation and loneliness: how they are defined, why they are important, and what we know about isolation and loneliness amongst aging populations in Manitoba. We will then discuss programs and grassroots campaigns that are working to reduce isolation and loneliness in Manitoba and how housing providers can get involved.	Nancy Newal, <i>Brandon University</i> Brenda Tonn, <i>Senior Resource Coordinator in Plumas-Gladstone</i> Anita Adams, <i>Age & Opportunity</i>

Concurrent Session #3

November 19 10:45 - 12:00

Session	Summary	Speakers
Diversifying Revenue While Preserving Mission and Values: The case of Namerind Housing Corporation	Namerind Housing Corporation in Regina, SK, has been diversifying its revenue stream with the goal of becoming entirely financial self-sustaining while providing affordable housing to Indigenous families and individuals. Learn about how Namerind Housing Corporation provides safe, affordable, self-sustained housing to all those in need while protecting our environment for generations to come.	Robert Byers, <i>Namerind Housing (Regina, SK)</i>
Addictions Resources and Supports	What can you do if a tenant, their family member, or a guest of theirs is struggling with addiction? Who do you call and how do you keep your other tenants safe? Hear from experts in the addictions sector on how to recognize intoxication, how to reduce potential conflict, and resources you can refer to.	Adrienne Dudeck, <i>Main Street Project Resident of the Bell Hotel Addictions Foundation of Manitoba</i>
Understanding the Employment Relationship: HR 101 for Managers	This session will provide an introduction for managers, those serving on boards, or those new to HR roles regarding meeting our responsibilities as employers.	Kim Hunter, <i>People First</i>
Assessing and Acting on Accessibility	This session will provide a summary of upcoming Code changes relating to accessibility, and recommendations for the 'priority' accessibility modifications. It will also provide practical ways to improve accessibility at a no-cost /low-cost basis that might fit within routine maintenance costs.	Brian Everton, <i>Design4All</i>

Concurrent Session #4

November 19 1:15 - 2:30

Session	Summary	Speaker
Financing Housing Renewal and Development	There are more financing options specifically designed for the non-profit housing sector than ever before. This panel will describe the financing options available for housing providers, what to expect of your financial institution, and what they expect of you.	Carolyn Ryan, <i>Housing Services Corporation</i> Bill Dinsdale, <i>Assiniboine Credit Union Canada Mortgage and Housing Corporation</i>
Beyond the Note Under the Door: Conflict Resolution for Managing Successful Tenancies	Do you want to increase your 'interpersonal toolkit'? This interactive session will build on participants' own experiences of challenging scenarios with tenants, and introduce additional easy-to-learn skills and concepts that are proven to be effective at helping people do effective problem-solving.	Karen Ridd, <i>Menno Simons College</i>
Human Rights and Housing	Human Rights rulings are having a greater impact on housing decisions than in the past; This session will provide an introduction key issues to be aware of and how landlords need to respond to accommodation requests.	Isha Khan, <i>Manitoba Human Rights Commission</i>
Municipal Resources for Community Housing	Cities can be strong advocates and partners for affordable housing. They can develop plans, provide funding, and implement regulations that support an increase in affordable housing. Hear what the cities of Brandon, Winkler, and Winnipeg are doing to support affordable and non-profit housing in their communities.	Stephen Montague, <i>City of Brandon</i> James Friesen, <i>City of Winkler</i> <i>City of Winnipeg</i>



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Manitoba Housing and Renewal
Corporation

Manitoba Housing provides a wide range of subsidized housing throughout the province of Manitoba. Manitoba Housing partners with other governments, community organizations and private groups to create safe and affordable housing.



Canadian Mortgage and Housing Corporation

As Canada's authority on housing, Canadian Mortgage and Housing Corporation (CMHC) contributes to the stability of the housing market and financial system, provides support for Canadians in housing need, and offers unbiased housing research and advice to all levels of Canadian government, consumers and the housing industry.



Assiniboine Credit Union

At Assiniboine Credit Union, *Money doing more* represents the way we do business, our promise to our members and our commitment to the communities we live and work in. The co-operative values that guide us ensure we remain financially sound while being socially, environmentally and ethically responsible.



Housing
Investment
Corporation

Housing Investment Corporation

In 2015, Housing Partnership Canada (HPC) and various partners evaluated the need for a dedicated lending institution for affordable housing providers across Canada to address the growing capital funding gap. Housing Investment Corporation (HIC) was founded to bridge the gap between housing providers (who do not have access the capital markets on their own) and debt investors (who do not understand the needs of affordable housing providers). HIC's further goal is to help housing providers to become more financially self-sufficient.

Conference Sponsors



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Education Session Sponsors



About MNPFA

The Manitoba Non-Profit Housing Association represents almost 100 non-profit housing providers who collectively own and manage over 24,000 affordable homes across 23 communities in Manitoba.

Our mission is to support members to build a thriving, sustainable non-profit housing sector in Manitoba, by providing:



1 Professional Development,
Networking, and Knowledge
Exchanges



2 Advocacy on behalf of
members, and Information and
Updates about affordable and
non-profit housing



3 Programs, Resources, and
Services - to support members
to provide better housing



4 Partnership Building- to
support resilience, relevance,
and innovation

"We see a future where non-profit housing in Manitoba is secure, sustainable, and affordable for all who need it."