

MEMBERSHIP GUIDE

Manitoba Non-Profit Housing Association

2020/21

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WINNIPEG, MB R3P 0X6



WELCOME TO



Dear members,

Welcome to MNPHA! This membership guide is for YOU. Learn about the benefits of being a MNPHA member. Get to know your colleagues in the sector. Thank you for continuing to be part of our strong community of Manitoba non-profit housing providers. Since 2011, we have supported our members to build a thriving, sustainable non-profit housing sector in Manitoba. Today, our members provide over 25,000 units of affordable housing for families, seniors, and individuals with special needs. We are also supported by Associate Members – businesses and organizations in our community who share the same vision. We can achieve so much more together, and we're looking forward to growing with you as we navigate the changes ahead and work to build the strong, vibrant communities of tomorrow.

Regards,

Laurie Socha
President

Christina Maes Nino
Executive Director

Summary of Top Member Benefits

1

Reduced fee for conference and workshop registration

2

Group savings through our Partnership Programs
(Health Insurance, HR services, preferred pricing, grants, discounts)

3

Exclusive member newsletters with information about resources and issues impacting the sector

Additionally, for Associate Members:

4

Access to an exclusive print directory of MNPHA housing-provider members

5

Complimentary advertising and discounted trade show opportunities
(Advertising in monthly newsletter up to twice per year, website and membership guide listing)

HOUSING PROVIDER MEMBER DIRECTORY

474 Hargrave Corp
Agape Villa
Anavet Lodge
Arms of the Cross Housing
Astra Non-profit Housing Corp.
Beaumont Meadows
Bethania Housing and Projects
Bethel Place
Boulton Bay (Haven I&II)
Canadian Mental Health Association - Thompson
Canadian Mental Health Association - Swan Valley
Carriage House North
Central Station Community Centre
Chalet Malouin
Charleswood Legion Non-Profit Housing Inc
Chesterfield Housing
Colorado Estates
Columbus Courts Inc.
Concordia Wellness Projects Inc.
Co-op Chalet St. Norbert
Dial-A-Life Housing
Donwood Manor
DSI Tandem Co-op Resources
Dufferin Complex
East Park Lodge
Eden Health Care Services
Fred Douglas Lodge (Society)
Fred Douglas Place Inc
Friends Housing Inc.
Gateway Manor Inc.
Gaylene Place
Ginew Housing Authority Inc. Urban Housing Program
Glen Meadow Apartments
Good Street Apartments
Hamilton House
Interlake Housing Co-op
IRCOM House Inc.
Kanata Housing Corp.
Kildonan Horizons
Kinew Housing
Knights of St. Josaphat Inc.
Living Gospel Church Family Place
M.A.P.S. Housing Co-op
Manitoba Housing
Manitoba Interfaith Immigration Council
McClure Place Inc.
Meadows Garden Housing Co-op
Mike Sunka Place
Monash Manor
New Life Ministries / Nehemiah Housing
Newdale Apartments
North End Housing Project
Old Grace Housing Cooperative
Oakbank-Springfield Kinsmen Seniors Complex
Payuk Inter-Tribal Co-op
Pilot Mound Housing Corp.
Portage Aboriginal Housing
Riverbend Plaza
Riverton Bifrost Holdings
S.A.M. (Properties) Holdings Inc.
S.A.M. (Properties) Pocket Suites
Sara Riel
Seine River Haven
Sioux Valley Housing Authority
South Osborne Housing Co-op
Southern Health-Sante Sud
Springfield Seniors Non-Profit Housing
Spruce Woods Housing Co-op
St. Andrew's Place
St. James Legion Lodge
Steinbach Housing Inc./Fernwood Place
Swan River Friendship Centre Housing
Swedish Canadian Homes
Ten Ten Sinclair Housing Inc
The Gardens on Tenth Inc.
Thompson Senior Citizens Housing Authority
Tranquility Place
Univ. of Winnipeg Community Renewal Corporation 2.0
Valhalla Co-op
Vasa Lund
Villa Cabrini
Villa Heidelberg
Village Canadien Co-op
Virden Centennial Housing Corp.
Westboine Park Housing Co-op
Western Manitoba Seniors Non-Profit Housing Co-op
Westman Lions Manor Inc.
Westminster Housing
Weston Residents
Widlake Property Inc.
Winkler Heritage Village
Winnipeg Chinatown Non-Profit Housing
Winnipeg Housing Rehabilitation Corporation
Winnipeg Inner City Missions

PROUDLY SERVING:
FAMILY

SENIOR

SPECIAL NEEDS

ASSOCIATE & BUSINESS MEMBER DIRECTORY

Assiniboine Credit Union

- "Money doing more" represents the way we do business, our promise to our members and our commitment to the communities we live and work in. The co-operative values that guide us ensure we remain financially sound while being socially, environmentally and ethically responsible.

BGP The Benefits Planning Group

- We offer group benefits (health and dental plans), group retirement, and pension plans.

B.U.I.L.D. Inc.

- From simple repairs and patch and paint, to deep refreshes of units, our team can get your recently vacated unit as good as new for your new tenants.

Brydges Property Management

- We provide property management services for condominiums and rental housing.

Canada Mortgage & Housing Corporation

- We are Canada's national housing agency with information, research, and programs available to assist Canadians meet their housing needs.

CBCRA/Recycle Everywhere

- Founded in 2010, we are a not-for-profit, industry-funded organization where membership includes beverage brand owners and distributors. We are committed to reaching the government-mandated target of recovering 75% of beverage containers sold in Manitoba. We operate the Recycle Everywhere program to educate and ensure it is convenient to recycle empty beverage containers no matter where you live, work, or play.

Complete Purchasing Services/Aramark

- We enable our members to save time and money by providing them with the right products & services at the right price, including tools and resources that streamline the workflow for their operations.

Cooperative Housing Federation of Canada

- Our members are housing co-ops and the organizations and people who support them. Our mission is to inspire, represent and serve our members in a united co-operative housing movement.

Dulux Paints

- We are a global leading brand of premium quality paint. MNPHA members are eligible for up to 60% discount of most popular items and 10% off all non-listed tools and applicators.

End Homelessness Winnipeg

- We bring together all sectors of our community to work with people who are experiencing homelessness so that together we can prevent homelessness, support recovery and wellbeing, find suitable housing, and measure our success in ways that impact and transform our community and sustain change through collective action and hope.

Enercare Home Services

- We are a leading provider of water heaters, water furnaces, air conditioners, and other HVAC central plumbing services, protection plans, and related services.

Exchange Chartered Professional Accountants

- As one of the largest combined Chartered Professional Accounting and Consulting firms in the province of Manitoba, Exchange Group includes a resource of personnel to conduct engagement requirements while providing a high impact service at competitive fee rates.

Exchange District Pharmacy

- We offer an array of pharmacy services, including medication reviews, blister packaging, special orders, and free delivery. We also provide free health and wellness seminars and presentations.

First National Financial LP

- We are Canada's largest non-bank lender, providing a broad range of mortgage solutions and commitment to going beyond. First National is a preferred choice among mortgage brokers, commercial clients and residential customers across the country.

ASSOCIATE & BUSINESS MEMBERS - CONT.

HD Supply

- We are a wholesaler of maintenance, repair, and operations (MRO) supplies and services to multi-family apartment communities, hospitality and hotels, as well as the healthcare industry.

Image Flooring

- We are a family operated business that takes pride in the community and in building long-term relationships with customers.

Kastes Planning & Development

- We work with public, non-profit, and private organizations to create successful real estate projects. The company provides real estate development consulting services through all phases of project development - from initial concept to operations of the finished project.

Long Term & Continuing Care Association of Manitoba

- We engage members and partners in promoting care and living options and services that support the health and well-being of Manitoba's seniors.

mlp Housing Solutions

- We specialize in housing development consulting.

Murdoch Management

- We offer a comprehensive management service that can be tailored to suit specific needs.

New Journey Housing

- We are a housing resource centre for newcomers to Canada. We provide training on how to be good tenants, RTB, pest control, and one-on-one support with renting/housing issues.

People Corporation / People First HR

- We are a national provider of group benefits, group retirement and human resource solutions. Our industry experts provide uniquely valuable insight to customize our innovative suite of solutions for your organization.

Purpose Construction

- We are a non-profit social enterprise that provides renovation and property management services to affordable housing providers, while creating training and employment opportunities for people with barriers to employment.

S.A.M. (Management) Inc.

- We are a non-profit property management corporation that provides socially responsible property management in partnership with organizations offering affordable housing options in the community.

Spence Neighbourhood Association

- We work with the people of Spence to revitalize and renew our community in the areas of Holistic Housing, Community Connecting, Community Economic Development, Environment and Open Spaces, and Youth & Families.

Staples Business Advantage

- We are the commercial division of Staples Inc., providing MNPHA Members discount access to business supplies and services.

Victoria Lifeline

- We provide highly valued lifestyle enhancement products and services to individuals, along with their families and caregivers, who value independence. Victoria Lifeline achieves this through personal, quality service provided by a network of caring staff and volunteers.

Yardi Canada

- Our mission, our goal and our values have shaped the company and enabled us to continue providing quality software with unwavering customer focus.

DEVELOPING MEMBERS

Coopérative La Cremerie Housing Co-operative

Choices for Home Ownership

BUILD CAPACITY

CONTENTS

1

**PROFESSIONAL DEVELOPMENT,
NETWORKING, AND
KNOWLEDGE EXCHANGES**

2

INFORMATION AND UPDATES

3

**PROGRAMS, RESOURCES,
AND SERVICES**

4

PARTNERSHIP BUILDING

WORKSHOPS

Our members have opportunities to learn from cutting-edge speakers and trainers, exchange information, build relationships, and share their best practices as well as challenges with each other. Throughout the year, MNPHA will create opportunities to meet people within the non-profit and affordable housing sector face-to-face, to connect and network. Our members regularly provide feedback to guide the development of the educational sessions to meet their professional development needs. Topics include:

- National Housing Strategy Updates
- Transformation of the Social Housing in MB
- Board Training
- Property Management
- Asset Management
- Tax and financing options
- New Development and redevelopment
- Successes of sector collaboration

FORUMS

We recognize the diversity of our membership and their specialized needs, so we have proactively forged partnerships amongst members to share knowledge, celebrate success, and crowd-sourced tools.

- Indigenous Housing Provider Forum
- Building Safety Forum
- Life Lease Forum
- COVID-19 Response: Ask each other anything; online forum

DID YOU KNOW?

Presentations and videos from the educational sessions (including conferences!), are available on our website or YouTube channel for your reference.

Building Partnerships

ANNUAL CONFERENCE

MNPHA would like to invite every member to attend our annual *Building Partnerships* Conference – Manitoba’s only annual affordable housing conference. Whether you are a Board member, an employee or volunteer of a housing provider, a tenant, a housing advocate, a government representative, or a partner of the sector, the conference will have something for you.



The MNPHA conference is an opportunity to have your finger on the pulse of non-profit housing in the province as we review a year full of change and renewal for the affordable housing sector across Canada. You will expand your networks, hear about innovations and tried-and-true solutions to the challenges faced by the sector.

When we come together to learn from each other and from our partners in the community through education sessions, and to be inspired by ideas from across the country, we grow stronger individually and collectively. We hope you find motivation and encouragement throughout the events.

Due to the COVID-19 Pandemic, the conference planning committee is still determining if a virtual conference series or a later in-person event will best meet the conference objectives.

MEMBER RATES +GST

TBD

SPONSORING/EXHIBITING?

Depending on the nature of the conference, MNPHA will work with our sponsors and exhibitors to determine the best way to showcase their support, services and products.

SPIRIT OF HOUSING AWARDS

Many of our members have been serving the non-profit housing industry for decades, leaving us a rich heritage. We're proud of our members, and our members are proud of each other. The Spirit of Housing Awards celebrate our leaders' achievements and recognize individuals (employees, board members and tenants), groups and organizations who have made an outstanding contribution to the quality of non-profit housing.

1

Spirit of Achievement Award

This award honours tenants each year from across the province who help to make their non-profit a better place to live. Nominees may be either a tenant group or an individual tenant of an MNPHA member. The tenant group may include tenant associations, advisory committees, or other tenant groups.

2

Spirit of Service Award

This award honours an employee or volunteer each year from across the province who helps to make their non-profit a better place to live.

3

Harry Lehotsky Spirit of Leadership Award

This award honours an individual whose energy and vision contribute to the cause of nonprofit housing in Manitoba.

4

Spirit of Community Award

This award honours an individual or organization whose significant support and committed partnership have contributed towards building a thriving, sustainable, non-profit housing sector in Manitoba.

2019 WINNERS

Debbie Van Ettinger (Spirit of Service)
New Journey Housing (Spirit of Community)

Madelene Field (Spirit of Achievement)
Stephanie Haight (Spirit of Leadership)

INFORMATION AND UPDATES

MNPHA's team has regular contacts with stakeholders from housing professionals, service providers, fellow non-profit organizations and all levels of government, procuring a wide range of information. Our members are the first to be informed with curated information, including funding opportunities, news, policy analysis, issues, and innovations within the non-profit and affordable housing sector, as soon as they are available.

1

Monthly newsletter + Member-only updates

We publish monthly email newsletter to keep members informed with the latest news and information about the sector, newly developed resources, and our crucial advocacy support along with exclusive opportunities. With a print-friendly format, we ensure members have all the latest news to share with fellow colleagues and tenants.

Your organization's primary contact will be automatically subscribed for the newsletter and member updates. They can unsubscribe at any time.

2

Access to MNPHA communication platforms

Only MNPHA members can share information, events, and post job openings at no cost through our newsletter, website, and social media.

MNPHA's **Opportunities Board** is the most viewed item in our newsletter, and is a great way to find employees or volunteers who are already interested in the non-profit housing sector. We will post a position within 1-2 business days upon receipt on our website, and publish in the newsletter at the beginning of the next month.

DID YOU KNOW?

Past newsletters are archived at: mnpha.com/resource-bank/newsletter

PLANNING GUIDES, POLICY BRIEFS, AND RESEARCH

MNPHA develops and promotes tools, resources, programs, and services so members are equipped with information, insights and tools relevant to their work.

1

COVID-19 Resources and Information

MNPHA has provided information, supplier resources, and opportunities to connect with other organizations to ask questions, share best practices, collaborate. We have compiled a resource page, hosted *Ask Each Other Anything* virtual meetings, established an online forum, and invited speakers from Regional Health Authority and Residential Tenancy Branch to address issues impacting community housing.

2

Board Toolkit

The Board Toolkit, designed for non-profit housing boards, summarizes ten functions of the board, along with tools developed by MNPHA Members for the benefit of their colleagues in the sector. This includes examples and templates that can be adapted for your organizations, such as board orientation materials, board policies, by-laws, and board evaluations.

3

Indigenous Housing Provider Policy and Bylaw Support Project

The project assisted Indigenous housing providers in Winnipeg to develop, review, and/or update their policies and bylaws, so the boards are equipped with bylaws and policy frameworks that are comprehensive, in simple language, that are consistent with legislation in Manitoba, and that are reflective and respectful of Indigenous culture. Templates developed through this project, including sample bylaws, board policy manuals, and personnel manuals, are available on our website.

4

Assisting Renters: Manitoba's Rent Assist in the Context of Canada's National Housing Strategy

Rent Assist – a MB rent supplement program introduced in 2014 – offers a unique approach to providing financial assistance to low-income Manitobans. MNPHA, the Canadian Centre for Policy Alternatives-Manitoba (CCPA-MB) and University of Manitoba researchers conducted a study of the program to determine what is working, what is not working, and what can be better from the perspectives of tenants, private landlords, and non-profit housing providers. Full report and launch video can be accessed at: mnpha.com/assisting-renters

5

End of Operating Agreement Planning Guide

The guide was created in conjunction with the Institute of Urban Studies, based on feedback from our members on what would be most valuable to help them through the process of their operating agreement ending. Compiled with case studies, ideas, and resources, the guide outlines a step-by-step process to aid our members nearing the end of their operating agreement.

6

Cannabis Legalization Introduction and Overview

Our members use the legal brief, developed by MNPHA and reviewed by legal experts, to learn and develop policies related to cannabis use in their buildings.

7

Canadian Rental Housing Index

The Canadian Rental Housing Index (CRHI) is a comprehensive database of rental housing statistics of 800+ regions and municipalities. It provides a data-driven foundation for policy-making decisions, allowing our members to track and compare average rental costs, how rental housing spending compares with income, and the rate of overcrowding in municipalities, regions, federal ridings and provinces.

8

Manitoba Collaborative Data Portal

The Manitoba Collaborative Data Portal provides a knowledge base to promote evidence-informed community discussion, planning, and action. We led the development of the Housing and Homelessness Knowledge Portal, which not only organizes provincial and local research and data on housing and homelessness all in one place, but also provides consistency in definitions and methodologies to increase understanding of housing needs in Manitoba.

STAPLES®

Business Advantage

NEW!

Staples Business Advantage™ is Staples' commercial division (business-to-business), based on the EWAY platform. It offers a complete assortment of products and services, including office supplies, technology products, facility solutions, furniture, break room supplies and business services.

VALUE PROPOSITION

- Average 50% discount
- Price Matching when organizations discover a lower price for any product
- A one-stop shop for the office supplies, janitorial supplies, furniture, and technology
- Dedicated account management
- Easy online ordering
- Next-day delivery with real-time tracking
- A range of business services, from facility solutions and technology services to print services and workspace design

SIGN-UP PROCESS

- To sign up, contact Ruby at Ruby.Jhae@Staples.com. Alternatively, MNPHA members will receive a call from Ruby to identify a key contact who will coordinate office supplies purchases, with name and email;
- Staples will create a unique email login credential for the key contact;
- All prices shown, once logged in, will reflect MNPHA's discount. Orders can also be placed by phone (1-877-272-2121) or through online chat.

FOR FURTHER INFO

Please contact **Russell Heinrichs**
Strategic Account Leader
204.612.6382 | Russell.Heinrichs@Staples.com



NEW!

Dulux® is a global leading brand of premium quality paint. All products within the Dulux family provide supreme performance, quality and are available at over 250 locations across Canada. Dulux Paints recognizes the tough maintenance demands placed on commercial property facility managers.

OFFER

- Up to **60%** discount of the 40 most popular items
 - including interior/exterior paints and coatings, no & low odour paints (Zero VOC), specialty products for kitchens and baths
- **10%** off all non-listed tools and applicators
- Free delivery with orders of 10 gallons within Winnipeg and 48 gallons within 300 kms of Winnipeg
- Complimentary Maintenance Manual for your property

RETAIL STORES

There are 10 stores located in Winnipeg, as well as Boissevain, Brandon, Cypress River, Gimli, Morden, and Thompson. Currently, due to COVID-19, the retail stores offer curbside pick-up.

For product information at: www.dulux.ca

HOW TO SIGN-UP?

Please contact **Alvin Bali**

Account Development Manager at Dulux Paints/PPG Architectural Coatings
431.374.4214 | abali@ppg.com

HD Supply Facilities Maintenance Canada offers wholesale maintenance, repair, and operations (MRO) supplies and services to multi-family apartment communities, hospitality and hotels, as well as the healthcare industry. Find plumbing supplies, lighting fixtures, hospitality supplies, maintenance tools, janitorial supplies, and more.

OFFER

- Up to **20%** discount of the 50 most popular items
- **5%** off wholesale catalogue prices *the deepest discount that HD Supply has ever offered!

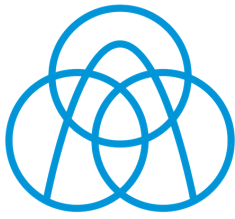
VALUE PROPOSITION

- Superior selection on the products maintenance professionals use and need the most
- Fast, free two-day delivery to Winnipeg (delivery times outside of Winnipeg varies)
- Easy, convenient online ordering (min. \$100)
- Renovation and property improvement services
- Special orders and custom products to help solve your unique challenges
- A one-stop shopping experience, helping you to streamline your procurement and reduce your administrative burdens
- 98% fill rate on catalogue items

View catalogue at: www.hdsupplysolutions.ca

HOW TO SIGN-UP?

Please contact **Tom McFee**
Field Account Representative at HD Supply
204.430.4565 | tom.mcfee@hdsupply.com



NEW!

thyssenkrupp

ThyssenKrupp Elevator

ThyssenKrupp Elevator (Canada) is part of the German multinational conglomerate ThyssenKrupp AG, with unique engineering capabilities. There are 24 branches and over 1,800 employees across Canada committed to providing premium products delivered on time and at affordable prices for over 45 years.

OFFER

- **15%** off all parts and equipment
- **15%** off all labour rates
- **10%** off Destination Dispatch systems

For more information: www.thyssenkruppelevator.ca

HOW TO SIGN-UP?

Please contact **Robert McCoubrey**

National Accounts Manager at ThyssenKrupp

416.291.2000 (based in Toronto) | Robert.McCoubrey@thyssenkrupp.com



Manulife

people
CORPORATION

EMPLOYEE GROUP HEALTH BENEFITS

The Employee Group Health Benefit plan can save members money, while helping with staff retention and well-being. People Corporation offers two flexible options, or can match existing plans based on historical claims. The Insurance Provider is Manulife.

SAMPLE RATE (Per Employee Per Month)

Plan 1

Single - \$153.30

Family - \$307.18

Plan 2

Single - \$115.15

Family - \$243.92

*Based on annual salary of \$35,000. Note that the rate will vary slightly due to differing Life and AD&D Insurance Rates.

TESTIMONIAL

S.A.M. Management, switched to this program in 2017, has received positive feedback during Employee Engagement Survey. Among 53 respondents 95% were satisfied with MNPHA's group health benefit plan.

PROCESS FOR ADDING NEW PLAN MEMBERS

- Upon sign up, a Plan Administrator will be designated at your organization.
- When your new employee starts, the Plan Administrator would have the employee fill out an enrollment form and submit it to the Client Service Specialist at People's Corp.
- The information will be transferred to Manulife and added to the plan.
- Manulife will compile a new employee package and send it out (including drug card) to the plan administrator.

HOW TO GET A QUOTE?

Please contact **Kyle McFadyen**, Benefits Consultant
204.940.3937 | Kyle.McFadyen@peoplecorporation.com

MNPFA Flex Plan – Benefits Determined by Division		
Life Insurance	Option 1	Option 2
Coverage	2x Annual Earnings	Flat \$25,000
Maximum	\$300,000	\$25,000
Non-evidence Maxi-	\$300,000	\$25,000
Reduction	50% at age 65	
Termination Age	Age 70	
Accidental Death & Dismemberment		
Benefit Amount AD&D amount equals the Life Insurance amount	Benefit Amount AD&D amount equals the Life Insurance amount	
Optional Life Insurance		
Coverage	Available in Units of \$10,000 to a Maximum of \$300,000	
Termination Age	Age 65	
Short Term Disability – Non-Taxable (optional at the division level)		
Benefit Schedule	66.7% of Weekly Earnings	
Maximum	\$1,000	
Non-Evidence Maxi-	\$1,000	
Elimination Period	0 days Accident, 7 days Sickness, 0 days Hospital	
Benefit Duration	17 Weeks	
Termination Age	Age 70	
Long Term Disability – Non-Taxable (applies to divisions with 3+ lives)		
Benefit Schedule	66.67% of monthly earnings	
Maximum	\$5,000	
Non-Evidence Maxi-	\$4,000	
Elimination Period	119 days	
Benefit Duration	To age 65	
Termination Age	Age 65	
Definition	24 month own occupation	
Extended Health Care	Option 1	Option 2
Drugs	80% of covered drugs	75% of covered drugs
Dispensing Fee Maximum	\$9.00	
Health Care	Option 1	Option 2
Co-Insurance	100%	80%
Ambulance Services	100%	80%
Paramedical Practitioners		
Chiropracist/Podiatrist	\$400 per calendar year	\$300 per practitioner maximum up to \$1,200 combined calendar year max
Naturopath/Dietician		
Osteopath		
Psychologist		
Physiotherapist		
Massage Therapy		
Speech Therapist		
Accidental Dental	Covered Pre-approval Required	
Hospital	100% semi-private	
Private Duty Nursing	\$10,000 per calendar year	
Orthopaedic Shoes	1 pair per calendar year (custom) or \$150 per calendar year (stock)	
Orthotics	\$400 per 3 calendar years	
Hairpieces	\$250 lifetime maximum	
Hearing Aids	\$500 per 5 calendar years	
Vision	\$250 every 24 months	none
Eye Exams	1 exam every 24 months	
Out of Country	\$5,000,000/Lifetime maximum	
Trip Duration	60 days	
Termination Age	Age 75	
Dental Care		
Deductible	none	
Fee Guide	Current	
Recall Frequency	6 months	9 months
Basic Services	100%	80%
Endodontic/Periodontic Services	100%	80%
Major Services	50%	Not Covered
Combined Maximum	\$1,500 /Calendar Year	\$1,000 /Calendar Year
Termination Age	Age 75	
Employee Assistance Program – Through Shepell		

HR @YOUR SERVICE ON CALL



FLEXIBILITY - HR @ Your Service is available via phone or email to companies of all sizes, at any stage of growth. Services can be scaled to suit your specific HR needs.



DEPENDABILITY - From helping you navigate legislated workplace requirements, to assisting with employee development enjoy peace of mind knowing you have HR support of any size and complexity.



AFFORDABILITY - On Call support is available for a small monthly fee. Should your HR needs grow, flexible On Project and On Site services are fully customizable to best suit your goals and budget.

- Unlimited phone and email support, 9 am- 4 pm CST, Monday to Friday
- Advice to designated Managers and Employees responsible for HR
- Provide clarity and understanding of labour standards
- Guidance with employee discipline and termination
- Legislative understanding and best practice guidance
- Direction on performance management
- Advice and guidance with employee engagement
- Labour relations advice
- Respectful workplace - guidance and advice
- Guidance in establishing Policy and Procedures
- Advice with form and document development
- Monthly HResources Newsletter
- 24/7 emergency support available
- A separate *fee for service* proposal will support any calls requiring more than general information or response outlined in "On Call" support

MNPHA MEMBER OFFER ^{+TAX}

\$60 / month + **4%** administrative fee*

HOW TO SIGN-UP?

Review the package on our website: mnpha.com/membership/partnership-programs/ and return to hratyourservice@peoplefirsthr.com or call 1.866.899.1340.

*Generally, the monthly fee covers unlimited daytime support. After hour, non-emergency support is \$30/call.

BUILDING CONDITION ASSESSMENT OR RESERVE FUND STUDY

MNPHA or Co-operative Housing Federation (CHF) members undertaking a Building Condition Assessment (BCA) or Reserve Fund Study (RFS) are eligible for two significant benefits.

1

Preferential Pricing through HLC Consulting

- Preferred pricing of **25% off** a Building Condition Assessment Report (BCA) and/or Reserve Fund Study (RFS)
- Apply through Assiniboine Credit Union

2

Grant Program by Assiniboine Credit Union

When you complete a BCA Report and proceed with a capital project that is financed by Assiniboine Credit Union, you will be eligible to receive a grant of **\$2,000** to defray the cost of the BCA report.

- Capital repairs must commence within 12 months of receiving the BCA report
- Grants are available on a first-come basis
- Recipients are only eligible once every five years
- A limit of five (5) grants is available in 2020
- Deadline for receipt of applications is March 31, 2021

DID YOU KNOW?

Over the past two years, 7 members have benefited from preferential pricing for Building Condition Assessment reports through HLC Consulting; \$10,000 in grants has been paid out to 5 members.

HOW TO APPLY?

Please contact **Bill Dinsdale**
Senior Community Account Manager at Assiniboine Credit Union
204.258.3378 | bdinsdale@acu.ca

BUILDING A THRIVING, SUSTAINABLE, NON-PROFIT HOUSING SECTOR TOGETHER

We build partnerships both within the non-profit housing sector, and with other sectors representing our members, to support resilience, relevance, and innovation.

1

Media Relations

MNPHA serves as the “go-to” organization for the public, members, news media, and stakeholders on affordable and non-profit housing issues in Manitoba, to properly reflect our members voices and interests. Through media liaison we offer industry insights and policy positions as an industry leader.

2

Government Relations

MNPHA plans an annual meeting with the Minister of Families to discuss non-profit housing, and seeks input from our members on issues to raise. We meet with leaders, policy-makers, and operational teams within all levels of government to ensure our sector's voice is represented.

3

Advocacy Resources

MNPHA participates in numerous working groups and research projects in Manitoba on housing issues. During elections, MNPHA will create resources for our members to use to engage with their candidates.

**MEMBERSHIP GUIDE
2020/2021**

Our mission is to support members to build a thriving, sustainable, non-profit housing sector in Manitoba, by providing:

1

**Professional Development, Networking,
and Knowledge Exchanges**

2

Information and Updates

3

Programs, Resources, and Services

4

Partnership Building

MANITOBA NON-PROFIT HOUSING ASSOCIATION

"We see a future where non-profit housing in Manitoba is secure, sustainable, and affordable for all who need it."