



Rent Relief Fund Case Management Support Worker Job Description

Organization: Manitoba Non-Profit Housing Association

Reports to: Director of Programs

Position Summary

Manitoba Non-Profit Housing Association (MNPHA) is a non-profit organization representing over 100 non-profit housing providers who collectively own and manage more than 24,000 affordable homes across 23 communities in Manitoba.

MNPHA is currently delivering a rent relief program that provides no interest loans for low to moderate income Manitobans to help secure, maintain or stabilize housing. We are currently hiring a Case Management Support Worker.

This position will provide intake, assessment and resource connection support to people accessing the Rent Relief Fund.

SALARY: \$37,000 to \$42,000 per year dependent on experience and qualifications.

DETAILS: This position is primarily remote with a requirement to attend the office located in the Exchange District as needed. Hours are full time (40 hours/week) from Monday to Friday days.

Tasks and Responsibilities

Responsibilities include interviewing applicants to assess qualification for a loan and help stabilize housing, providing referrals and information to community partners, liaising with landlords and utility providers and following up on applications and loan repayments where needed.

Skills and Expectations

The successful candidate will possess excellent communication skills both written and verbal with a wide range of audiences, ability to stay calm under pressure, above average skills in Excel, SharePoint and Word, ability to work well independently and within a small team of colleagues, be resourceful and detail oriented and have excellent time management skills.

Please apply by January 13 WITH cover letter including salary expectations and resume to: Cheryl Krostewitz, Director of Programs, programs@mnpha.com Note: applications without cover letters will not be reviewed or considered.

MNPHA is committed to representing diversity among our staff and volunteers. Indigenous people, visible minorities, persons with disabilities, persons of minority sexual orientations and gender identities are encouraged to apply.

